

Celebrating 31 years of promoting quality higher education through assessment and institutional effectiveness practices

# 2018 CONFERENCE

November 4-6, 2018 DoubleTree by Hilton Charlottesville, VA Dear Colleagues,

Welcome to the 31<sup>st</sup> Annual Conference of the Virginia Assessment Group: Promoting Quality. We are excited to have you as a participant this year in Charlottesville!

For the past three decades, assessment professionals in Virginia have been drawn together through our organization to share ideas, add to their network, and find answers to their questions. We hope that this year will be no different for you. Each year, the volunteer leadership of our organization works hard to plan and coordinate an annual conference for the benefit of our members. We hope that this year will prove to be a valuable experience for you.

This year's conference features keynote speaker **Dr. Patrick Biddix**, Professor of Higher Education and Associate Director of the Postsecondary Education Research Center (PERC) at the University of Tennessee in Knoxville. **Dr. Bethany Usher** from George Mason University will also be joining us this year as a guest speaker. Among many other things, Dr. Usher collaborates across George Mason to lead strategic university initiatives and respond to evolving academic issues.

In addition to many of our mainstay conference activities, this year, we added two pre-conference events: a **Symposium: HBCU Institutional Effectiveness**; and a **Workshop: Creating Rubrics from Scratch to Assess Learning**. We are grateful to ETS for providing Gold level sponsorship and scholarship opportunities for the Symposium which is the first of its kind for VAG. We hope to continue to provide timely and relevant pre-conference events in the future as well.

In response to last year's success, we have again organized a time for you to join your colleagues for dinner. **On Monday night, the VAG Board members will host dinners at five local restaurants**. Although not included in the conference registration fee, these dinners are designed to introduce you to some of our Board members and a handful of your colleagues. See page 24 for more details.

We look forward to a great conference this year, and as always thank you . . . . the Virginia Assessment Group members . . . for your volunteer efforts, your assessment expertise, and your willingness to collaborate with such a rich group of professionals.

Make plans to join us next year in Richmond, VA. The 32<sup>nd</sup> Annual Conference will be held at the Delta Hotel Marriott in downtown Richmond from November 13-15, 2019.

Enjoy Charlottesville! And enjoy your colleagues!

Sincerely,

Ryan Otto

2018 President-Elect and Conference Chair Charlottesville, VA

# **Conference Program Overview**

# SUNDAY, NOVEMBER 4, 2018

12:00 - 5:00 pm

4:00 - 6:00 pm

5:30 - 7:00 pm

**Pre-Conference Workshops** 

**Conference Registration** 

**Opening Reception & Poster Session** 

Gallery Room/ Giorgio's Room

Rotunda Foyer

Giorgio's Room

# MONDAY, NOVEMBER 5, 2018

7:30 - 9:00 am

7:30 - 8:30 am

8:30 - 9:30 am

9:40 - 10:40 am

10:50 - 11:50 am

12:00 - 1:00 pm

1:15 - 2:15 pm

2:30 - 3:30 pm

3:30 - 3:45 pm

4:00 - 5:00 pm

6:00 pm

Registration

**Continental Breakfast** 

**Welcome & Opening Plenary** 

**Concurrent Session 1** 

**Concurrent Session 2** 

**Lunch & Business Meeting** 

**Concurrent Session 3** 

**Concurrent Session 4** 

**BREAK** 

**Concurrent Session 5** 

**Dinners at local restaurants** 

(optional event, not included in registration)

Rotunda Foyer

Rotunda AB

Rotunda AB

Breakout Rooms

Breakout Rooms

Promenade Ballroom

Breakout Rooms

Breakout Rooms

Breakout Rooms

Meet in Lobby

# tuesday, november 6, 2018

7:30 - 9:00 am

8:00 - 9:00 am

9:10 - 10:10 am

10:10 - 10:30 am

10:30-11:30 pm

**Full Breakfast** 

Plenary II

**Concurrent Session 6** 

**BREAK/Check out** 

**SCHEV/Jodi Fisler** 

Rotunda AB

Rotunda AB

Breakout Rooms

Giorgio's Room



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# **Thank You for the Support**

The Conference Planning Committee would like to extend our deepest gratitude to everyone who made this year's conference possible, especially the Board of Directors of the Virginia Assessment Group, this year's President Stephanie Foster, and Kelsey Kirkland who spearheaded the marketing and communication efforts.

### **OUR GOLD SPONSORS**



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# **Keynote Speakers**



### DR. J. PATRICK BIDDIX

Dr. J. Patrick Biddix is Professor of Higher Education and Associate Director of the Postsecondary Education Research Center (PERC) at the University of Tennessee in Knoxville (UTK). His teaching and research expertise areas include research methods and assessment and postsecondary experiences and outcomes. In 2015, he served as a Fulbright Scholar in Montreal, Canada.

Dr. Biddix is the author of the 2018 textbook, Research Methods and Applications for Student Affairs and co-authored the 2nd edition Assessment in Student Affairs. He serves on the leadership team for the NASPA Assessment Evaluation and Research (AER) Knowledge Community as well as the Board of Directors for Student Affairs Assessment Leaders (SAAL).



### DR. BETHANY M. USHER

Dr. Usher is the Associate Provost for Undergraduate Education at George Mason University She works in partnership with students, faculty, staff, academic deans and senior university leaders to develop, direct and evaluate undergraduate academic initiatives and policies. Taking ideas to action is a critical part of her role, and she collaborates across Mason to lead strategic university initiatives and respond to evolving academic issues.

Dr. Usher has delivered a TEDx Talk on Preparing Students for the World through Undergraduate Research. She is also a biological anthropologist at Mason in Fairfax, VA, where she studies cemeteries from both osteological and archaeological perspectives to understand the social structure and health of past communities.

# **Detailed Schedule**

# Sunday, November 4, 2018

PRE-CONFERENCE EVENT

Time: 12:00 - 5:00 pm

GIORGIO'S ROOM

Symposium: HBCU Institutional Effectiveness

Leveraging Assessment to Tell Your Story

The Virginia Assessment Group and Educational Testing Service are proud to sponsor the launch of a new professional learning community. Designed for HBCUs, this IE Symposium will bring together faculty and administrators with assessment responsibilities or oversight. This symposium will contribute to the development of a professional learning community for HBCUs around the assessment and understanding of institutional impact on the teaching and learning process.

As a pre-conference event to the Virginia Assessment Group Annual Conference, the symposium will begin with a structured session on describing your current infrastructure for conducting assessment work. From there, we will review and discuss the areas of your assessment processes that are going well and those that could use extra resources. This review will be followed by a presentation and discussion of resources available to assist you and your institutions.

Colleagues will work together to create the goals and directions for the development of a learning community for ongoing support, sharing, and celebrating your stories.

<u>Presenters</u>: Isaac E. Agbeshie-Noye, Education Designer and HBCU Director, Education Design Lab; Jodi Fisler, Associate for Assessment Policy and Analysis - State Council of Higher Education for Virginia; Sasha Johnson-Coleman, Assistant Vice Provost for Academic Engagement -Wiley College; A. Clifton Myles, Associate Vice Provost for Institutional Effectiveness, Planning and Learning - Wiley College; Javarro Russell, Senior Assessment Strategist at Educational Testing Service; and Willie L. Todd, Jr., Provost and Vice President for Academic Affairs - Wiley College.

# Sunday, November 4, 2018

PRE-CONFERENCE EVENT

Time: 1:00 - 4:00 pm

GALLERY ROOM

# Workshop: Creating Rubrics from Scratch to Assess Learning

Members of the JMU Assessment Community will lead a workshop that will assist faculty and assessors in the creation of local rubrics. Faculty will work in teams to develop a rubric and we encourage faculty to come to the workshop with the skill or competency they are most interested in such that they can create something useful for their work. This workshop will cover rubric design, trait analysis, proficiency rankings and other descriptors that allow faculty to review student work creatively.

<u>Presenters</u>: Kathy Clarke, James Madison University Libraries & Educational Technologies (LET); Gretchen Hazard; and John Hathcoate.

# Sunday, November 4, 2018

OPENING RECEPTION & POSTER SESSION

Time: 5:30 - 7:00 pm GIORGIO'S ROOM

### **Posters**

# It does exist! Hunting for meaning in the NSSE

A model for analyzing student responses to the civic engagement module of the NSSE is proposed in order to help other institutions better understand the types of experiences students are having at both local and national levels.

<u>Presenter(s)</u>: Maddison Miles, James Madison University; Thomas A. Hartka, James Madison University; Kierra N. Jackson, James Madison University; Dena A. Pastor, James Madison University

# Let's talk about attitudes: What predicts first-year oral communication competence

The ability to competently engage in oral communication is one of the most frequently identified learning outcomes that universities hold in common for all students. Understanding factors related to students' oral communication competence is critical in order to plan interventions for assessing and promoting student success. In the current study, we investigated the relationship between attitudes toward communication and students' competency on a 100-item course-embedded communication assessment. After controlling for gender and entering ability, we examined whether attitudes toward communication predicted first-year students' speech communication competency. Implications for speech communication instructors and assessment professionals will be presented.

<u>Presenter(s)</u>: Kathryn Thompson, James Madison University; Briana Craig, James Madison University; Brian C. Leventhal, James Madison University; S. Jeanne Horst, James Madison University; Timothy Ball, James Madison University

# <u>Detection of Differential Item Functioning in the Ethical Reasoning Identification Test</u>

At James Madison University, an educational initiative team known as Ethical Reasoning in Action aims to address common ethical considerations by using the Ethical Reasoning Identification Test (ERIT). To make valid inferences from the ERIT, items should be invariant with respect to test-taker characteristics beyond student ability, such as sex and ethnicity. This session addresses differential item functioning (DIF) for ERIT items. The detection of DIF poses a threat to validity and test fairness, requiring critical item level evaluation and sensitivity analysis.

Presenter(s): Nicole Zapparrata, James Madison University

# Monday, November 5, 2018

CONTINENTAL BREAKFAST

Time: 7:30 - 8:30 am

# Monday, November 5, 2018

WELCOME & OPENING PLENARY

Time: 8:30 - 9:30 am

ROTUNDA AB

ROTUNDA AB

# Monday, November 5, 2018

**CONCURRENT SESSION 1** 

Time: 9:40 - 10:40 am

**BREAKOUT ROOMS** 

### Individual-or-panel-presentation

Concurrent Session #1a.

Gallery A

# <u>Engaging Faculty in Peer-to-Peer Feedback:</u> <u>Assignment Design Charrettes</u>

Most educators would agree that assessing student learning is important, but sometimes we need to take a step back and examine how students are being asked to demonstrate learning. If an assignment is poorly designed, then students may not be able to show the true level of their abilities. In this session, presenters will discuss how they have supported faculty through the NILOA model for assignment design workshops (also called "charrettes"). Presenters will describe the model and share how they have used it at campus, regional, and state levels to engage faculty in authentic conversations about teaching, learning, and assessment.

<u>Presenter(s)</u>: Jodi Fisler, State Council of Higher Education for Virginia (SCHEV); Kelsey Kirland, Old Dominion University

Concurrent Session #1b.

Gallery B

# Mapping and Assessing Cultural Intelligence Across the Curriculum

This presentation will indicate how deep at times one must drill down in order to get assessment data that can more fully inform institutional initiative and the outcomes the initiative is intended to address. The context is the recent establishment by the institution of a culturally responsive institutional outcome as the stated medium term vision of that institution.

Presenter(s): Robert Talley, Liberty University

# Assessing Learning Outcomes in Academic Libraries: Adapting the Project Outcome Model

Meaningful learning happens outside the classroom and a body of robust inquiry shows positive connections between academic libraries and student learning and success. The Association of College and Research Libraries (ACRL) has partnered with the Public Library Association (PLA) to develop a version of the PLA's Project Outcome, a free online toolkit that helps libraries measure outcomes and use the results to identify opportunities for change and act on them. Attend this session to learn about Project Outcome's work to shift the library field towards an outcome measurement and how ACRL is adapting this model to meet academic needs.

<u>Presenter(s)</u>: Eric Ackermann, Radford University; Sara S. Goek, ACRL Program Manager; Emily Plagman, Public Library Association

## **Gold Sponsored Session**

Concurrent Session #1d.

Giorgio's Room

# Finding Your Best Fit: Tips for Assessment Training

Is educating faculty and staff on effective assessment practices part of your role? Successful assessment education can create collaborative and productive IE processes that result in valuable data that units can act on. However, every campus and program has a unique personality and process, and the approach to creating an active culture of assessment is just as varied. Come join this interactive session where we will share and discuss some very practical strategies to teach effective assessment practices. Topics will include: training models, the assessment professional's role in training, challenges with training, potential solutions for these challenges, along with tips and resources to improve training. This collegial share session will provide attendees with ideas on all aspects of training, as well as the opportunity to share with and learn from other attendees. Find out about other resources that will help you to be sure your culture of assessment is truly leading to the improvement of teaching and learning on your campus.

<u>Presenter(s)</u>: Dr. Ray E. Van Dyke, Senior Vice President, Weave Former Executive Director of Assessment and Evaluation, Virginia Tech

# Monday, November 5, 2018

**CONCURRENT SESSION 2** 

Time: 10:50 - 11:50 am

# **Scholarly-papers**

Concurrent Session #2a.

Giorgio's Room

# <u>Humanizing the assessment process: How R.A.R.E. model informs best practice in educational assessment</u>

Assessment professionals in higher education are a diverse group of individuals with a wide range of professional backgrounds and training experiences. The authors of this paper, who presently serve in assessment leadership positions at their respective universities, share a common professional background: interpersonal counseling. The discussion will focus on how the authors' training in humanistic and postmodern counseling have informed their R.A.R.E. practice as higher education assessment professionals through facilitating positive, participatory relationships with faculty and staff on campus.

<u>Presenter(s)</u>: Emilie Clucas Leaderman, Santa Clara University; Gina B. Polychronopoulos, Christopher Newport University

# <u>Civic engagement assessment: Considerations is measuring college students' political participation</u>

Because voting is the quintessential political behavior, politically-oriented civic engagement assessments often include items inquiring about voting behavior. Item formats vary across assessments, with some inquiring about voting behavior in the past year, others asking about intentions to vote in the future, and others asking respondents if they perceive voting as an important activity. Other approaches provide the actual voter registration and voting rates of students based on publicly available data. This presentation will weigh the advantages and disadvantages of these approaches and also consider behaviors beyond voting essential for a comprehensive assessment of political participation.

<u>Presenter(s)</u>: Dena Pastor, James Madison University



# Exploring the relationship between engagement subtypes and valueadded scores in undergraduate students at a public four-year university.

The authors of this paper will explain the various ways in which student engagement has been defined and measured throughout the literature, as well as the methods they have used to assess student engagement in educational settings from their experience as assessment professionals. They will discuss the results and implications of their study, which examines the relationships between different types of student engagement (i.e., behavioral, cognitive, and emotional) and value-added scores on the CLA+ for undergraduate students.

<u>Presenter(s)</u>: Jason Lyons, Christopher Newport University; Gina B. Polychronopoulos, Christopher Newport University

# Capturing Transfer Student Success

This session will provide insight into how a two year community college with a high rate of transfer measures transfer success. Discussion will include how the data is obtained, the methodology behind the research, and how a similar institution can apply these methods.

Presenter(s): Jolene Hamm, Piedmont Virginia Community College

## Individual-or-panel-presentations

Concurrent Session #2b.

Gallery A

# New tools to holistically assess courses for learner-centeredness from design to implementation

As part of the University of Virginia's launch of a new GenEd curriculum, its assessment committee proposed a holistic set of measures to determine whether its cornerstone courses were aligned with learner-centered best practices. Rather than employing assessment tools for purely summative purposes, the committee wanted to design studies to provide formative feedback to the program and its faculty. To this end, we coupled an internationally-recognized syllabus rubric with an original criterion-referenced course evaluation instrument. Both tools investigate learner-centered criteria such as learning outcomes and assessment activities, and when coupled together can determine if the course's design was effectively implemented.

Presenter(s): Bo Odom, University of Virginia

# Overcoming assessment challenges: Assessment for learning and continuous improvement

In assessment a considerable shift in thinking has occurred from assessment of learning to assessment for learning and continuous improvement that goes beyond the mere closing of the traditional assessment loop. The purpose of this proposed presentation session is to share strategies and activities an institution of higher learning adopted to overcome assessment challenges and promote an institution-wide assessment culture that promotes: assessment for validation and improvement; and faculty engagement in intentional assessment for learning and continuous program improvement.

<u>Presenter(s)</u>: Justina Osa, Virginia State University; Angela Henderson, Virginia State University; Benedict Uzochukwu, Virginia State University

## **Gold Sponsored Session**

Concurrent Session #2d.

Gallery C

# Game-ifying Learning Improvement (with Pigs!)

Learning improvement is an important component of assessment. However, the concepts can sometimes be challenging for faculty and administrators. The Center for Assessment and Research Studies at James Madison University has developed a card game to reinforce learning improvement topics. Come learn how pigs are related to learning improvement, help us pilot test this awesome new game, and obtain resources to bring learning improvement concepts to your institution!

<u>Presenter(s)</u>: Thomas Hartka, Graduate Assistant, Center for Assessment and Research Studies, JMU

Elisabeth Spratto, Research Analyst, Office of Institutional Research, JMU Keston Fulcher, Director, Center for Assessment and Research Studies, JMU

Monday, November 5, 2018

LUNCH & BUSINESS MEETING

Time: 12:00 - 1:00 pm

PROMENADE BALLROOM

# Monday, November 5, 2018

**CONCURRENT SESSION 3** 

Time: 1:15 - 2:15 pm
BREAKOUT ROOMS

# Individual-or-panel-presentations

Concurrent Session #3a.

Gallery A

# Designing Learning Outcomes that will Bloom!

Writing Program Learning Outcomes (PLOs) can be challenging for both the novice and seasoned. In light of this, the session will begin with a foundational description of the purpose and function of PLOs. Building on this will be a discussion of the standard structure of PLOs and relatedly an examination of Bloom's Taxonomy. Then we'll delve into the more technical nuances of PLO wording. Lastly we will consider PLOs within their larger academic context. Participants will also have opportunities throughout the session to practice the concepts discussed.

Presenter(s): Brandon Moore, Liberty University

Concurrent Session #3b.

Gallery B

# Developing Leadership While Demystifying Assessment

The significance of faculty involvement in assessment has been a national conversation, and institutions have various pathways for engaging faculty in assessment. Yet, how are we moving beyond engagement to faculty empowerment to lead movements for assessment and instructional improvement? How might we develop leadership while equipping faculty with knowledge, skills and appreciation of assessment? In this session, an integrated approach for faculty assessment and instructional leadership development centered on Kouzes and Posner's (2017) five practices of exemplary leadership will be highlighted along with plans for ongoing support as faculty lead Longwood's Civitae Core assessment and improvement.

Presenter(s): Linda Townsend, Longwood University



Best practices in creating, launching, and communicating rubrics and instructional prompts, as well as best practices in providing grading feedback.

The goal of this session is to share best practices in creating, launching, and communicating rubrics and instructional prompts that align with a corresponding course assignment, as well as best practices in providing grading feedback to students that guides improvements for future work. Examples of rubrics and instructional prompts will be shared and participants will be given an opportunity to edit a rubric and instructional prompts using the skills learned in the session.

<u>Presenter(s)</u>: Skip Kastroll, Liberty University; Dr. Bill Wheeler, Liberty University (retired); Tim Fowler, Liberty University

### Concurrent Session #3d.

Giorgio's Room

# <u>Effective and compelling Information Literacy for SCHEV reporting: What do Virginia librarians want this to look like?</u>

As institutions move forward to meet new SCHEV mandates, conversations are beginning both on campuses and between campuses on how to tell our stories. Librarians and faculty are at work on many Virginia campuses thinking through how to talk about student information literacy skills and competencies. In this session, four librarians from across the Commonwealth will share their reporting plans and uses of assessment data to improve student learning, skills development, and competencies. We will explore with session participants effective reporting and use of assessment results.

<u>Presenter(s)</u>: Kathy Clarke, James Madison University; Candice Benjes-Small, College of William & Mary; Jennifer Whicker, Radford University; Meridith Wolnick, University of Virginia



# Monday, November 5, 2018

**CONCURRENT SESSION 4** 

Time: 2:30 - 3:30 pm
BREAKOUT ROOMS

## **Scholarly-papers**

Concurrent Session #4a.

Giorgio's Room

# <u>Culturally Sustaining Assessment: Praxis To Advance Justice Against</u> Isolation and Disconnection

This session presents Relational-Cultural Theory (RCT), a social justice psychology framework, to build on notions of culturally responsive assessment as a critical component in seeing oneself in the very practice of learning. Further, RCT assists in distilling the overarching goals of sustaining cultural fluidity as experienced by the members of a minoritized culture, rather than through a static ideology derived by the dominant culture, into promoting dynamic and authentic human connections across cultural boundaries. This makes a case for a shift toward culturally sustaining pedagogy in higher education assessment to promote restoration of historically erased communities in U.S. education.

Presenter(s): Kristen Shrewsbury, James Madison University

# How to measure institutional effectiveness in supporting faculty productivity and how to apply the same approach elsewhere in higher education

How can institutional effectiveness be measured? This presentation shares an approach that was used to measure institutional performance in the support faculty research productivity. While its goal was to understand what institutional factors most help or hinder faculty success in producing new scholarship, its methodology has the potential to be applied to a wide variety of areas across of higher education.

<u>Presenter(s)</u>: Michael Rawls, Virginia Commonwealth University Libraries

# <u>Academic Program Review: Examining the Experiences of Faculty Members Serving</u> as Internal Peer Reviewers

What can assessment professionals do to build, guide, and improve internal peer review? This session will highlight the benefits of utilizing internal peer reviewer teams as part of a comprehensive Academic Program Review process. The presenters will share the results of a recently completed empirical study involving 14 faculty members who served as members of internal peer review teams. Participants were interviewed about their experiences regarding (1) the internal peer review process, (2) the value of internal versus external peer reviews, and (3) the motivation for engaging in this type of service.

<u>Presenter(s)</u>: Hannah Davis, Virginia Tech; Katherine Biddle, Carilion Clinic; Molly Hall, Virginia Tech

Gallery A

# Comprehensive reform calls for comprehensive assessment: GenEd changes at UVA

In Fall 2017 the University of Virginia began the pilot implementation of its new general education program, the New College Curriculum, designed to modernize the University's approach to liberal education. To support the burgeoning program, a faculty-led committee was assembled to design and implement a comprehensive, rigorous assessment of the program focusing on soundness, impact, and outcomes. In this session we will describe this assessment plan and current results, as well as how those results have been used so far. Additionally, we will discuss lessons learned and challenges experienced in the process of conducting an ambitious faculty-led program assessment.

Presenter(s): Bo Odom, University of Virginia

### Concurrent Session #4c.

Gallery B

# <u>Let Google Do That For You: Using Google Data Studio to visualize your data</u>

As assessment professionals know, we often have to present complex data in clear and engaging ways. Google Data Studio Beta is an up-and-coming addition to the Google Apps Suite that helps us achieve that balance between narrative and numbers. Google Data Studio is a collaborative tool that can help build interactive data visualizations. In this presentation we'll discuss the pros and cons of this collaborative and interactive tool to help you decide if it's the right fit for your data presentation needs.

Presenter(s): Audrey Richardson, Georgetown University

### Concurrent Session #4d.

Gallery C

# President's Forum: Culturally Responsive Assessment and Evaluation

In January 2017, the National Institute of Learning Outcomes Assessment (NILOA) published Occasional Paper #29, "Equity and Assessment: Moving Towards Culturally Responsive Assessment." The paper argues for an intentional focus on conducting learning outcomes assessment in ways that recognize and support the needs of our increasingly diverse student populations while attending to issues of equity. This session will introduce the concepts and issues around culturally responsive assessment and program evaluation, and provide a forum for discussion of the state of knowledge and considerations for practice.

Presenter(s): Dr. Stephanie Foster, 2018 President, Virginia Assessment Group

# Monday, November 5, 2018

**CONCURRENT SESSION 5** 

Time: 3:45 - 4:45 pm

Time: 3:30 - 3:45 pm

**BREAKOUT ROOMS** 

## Individual-or-panel-presentations

Concurrent Session #5a.

Gallery A

# Improving the process of Assessing Assessment at Christopher Newport

How does your campus assess your assessments? What does this review look like? Is it effective? This session will describe the process of meta-assessment used at Christopher Newport to monitor the effectiveness of our academic and administrative assessment and will discuss the improvements we expect to observe in our meta-assessment process following the adoption of a monitoring report system.

Through a discussion of the changes we have made to meta-assessment at CNU, we hope to illustrate an effective way to conduct reviews of the assessment process. Participants will have the opportunity to share their own experiences with the meta-assessment process.

Presenter(s): Jason Lyons, Christopher Newport University

Concurrent Session #5b.

Gallery B

# <u>Learning Center Assessment as Bricolage: Interdisciplinary assessment for academic support programs</u>

Academic support programs like Learning Centers present an interesting problem for assessment professionals and other learning improvement stakeholders. How do you measure your support of student learning? This question is important as academic support programs increase across college campuses. Bricolage is the art of using available tools for purposes other than what they were intended. Using the James Madison University Learning Centers as an example, the presentation identifies ways which faculty and assessment professionals can act as bricoleurs; repurposing the information, data, and other available learning assessment tools for their own purpose of assessing their support of student learning.

Presenter(s): Paul E. Mabrey III, James Madison University

# Threading the needle between case-control hardliners and institutional ethics to assess GenEd

In Fall 2017 the University of Virginia began the pilot implementation of a new general education curriculum. The curriculum is built on first-year courses that seek to inculcate foundational, interdisciplinary habits of mind. Each category has learning outcomes designed collaboratively by the faculty teaching in the program. The program's comprehensive assessment investigates to what degree new curriculum students attain these learning outcomes relative to students not in the new curriculum. This session will focus in detail on this learning outcomes assessment: its methodology, instruments, and current results, as well as challenges experienced in conducting comparative assessment in non-experimental settings.

Presenter(s): Bo Odom, University of Virginia

## **Gold Sponsored Session**

Concurrent Session #5d.

Giorgio's Room

# The Foundational Skills Crisis: Assessing for Student Success in School, Work, and Life

SCHEV requirements task institutions with comprehensively assessing student abilities in critical thinking, written communication, and more. It's a challenge however to ensure these skills are cultivated across different settings and consistently assessed campus-wide. Discover how Credo Education supports development of these crucial skills and helps your institution:

Develop a campus-specific skills mapping framework
Measure sub-skills and provide near-team feedback to support continuous instructional improvement
Reduce the faculty "time tax" on assessment by streamlining and automating grading, reporting, and analysis in a LMS-embedded workflow
Build comparative and longitudinal reporting by course, cohort, and major
Deepen foundational skills partnerships between faculty and assessment leaders

Going beyond SCHEV compliance, this closed-loop strategy supports faculty instruction in near-time and allows assessment leaders to prepare reports for institutional effectiveness and accreditation initiatives. Learn how to track student progression from Gen Ed to majors to jobs through a combination of closed-loop reporting and flexible reporting dashboards.

<u>Presenter(s)</u>: Kristin Kopenhaver, Senior Marketing Specialist, Credo

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# **Tuesday, November 6, 2018**

FULL BREAKFAST

Time: 7:30 - 9:00 am

# **Tuesday, November 6, 2018**

PLENARY II

Time: 8:00 - 9:00 am

ROTUNDA AB

# **Tuesday, November 6, 2018**

CONCURRENT SESSION 6

Time: 9:10 - 10:10 am

**BREAKOUT ROOMS** 

## Individual-or-panel-presentations

Concurrent Session #6a.

Gallery A

# You're Not Alone: Taking Action to Address Persistent Barriers to Student Affairs Assessment

Despite the recognized importance of assessment, many student affairs offices and divisions still struggle to systematically evaluate student learning as a function of intentional programming. The barriers to assessment documented in the literature are many: time, resources, knowledge, value, and more. During this session, we will explore these barriers and provide an opportunity for participants to brainstorm creative (yet feasible) solutions. Although we will highlight several strategies we have successfully employed at JMU, participants will have the opportunity to share their own approaches and develop a strategic plan to address the unique barriers faced at their institution.

Presenter(s): Andrea Pope, James Madison University

Concurrent Session #6b.

Gallery B

# Assessment is NOT a four-letter word

Dr. WaNelle Anderson and Dr. Sasha Johnson-Coleman will discuss their journey towards supporting assessment, from suspicion to appreciation. They will also discuss how being a faculty and staff member of the assessment team has helped them in their current roles as Special Assistants to the Dean and the Provost, respectively. Engagement with the audience is important. Thus, they would also like for other faculty/staff members to share their experiences with assessment and how we can help our colleagues accept assessment as an important part of the work we do and not as something intrusive or as additional work.

<u>Presenter(s)</u>: WaNelle Anderson, Norfolk State University; Sasha Johnson-Coleman, Wiley College

# Oh, Now I Get It: ePortfolio Assessment as an On-Going High Impact Professional Development Practice

To facilitate faculty's integration of ePortfolios within individual courses and programs, institutions must provide effective professional development opportunities (Eynon & Eynon), Gambino, 2016). Marshall et al. (2017) suggest, "...faculty confidence can be increased by structuring assessment activities as opportunities for faculty learning" (p. 196). Therefore, assessment should be an intentional component of faculty development to effectively increase ePortfolio use and reinforce the critical framework that underpins their use. Presenters will share ePortfolio assessment methodologies, faculty testimonials, and strategies for harnessing assessment to inform faculty development, using the criteria for effective high-impact practices. Participants are encouraged to bring laptops or mobile

<u>Presenter(s)</u>: Megan Mize, Old Dominion University; Alison M. Lietzenmayer, Old Dominion University; Lanah K. Stafford, Old Dominion University

Concurrent Session #6d.

Giorgio's Room

# Promoting Quality through Publication and Review

Have you been curious about publishing the results of your work? Do you have some experience publishing and would like to become more engaged? Virginia Assessment Group and the Association for the Assessment of Learning in Higher Education (AALHE) have partnered to support our members to become more involved in writing for publication, and to provide opportunities for our members to serve as reviewers for AALHE's Intersection of Assessment and Learning publication and Virginia Assessment Group's Research and Practice in Assessment scholarly journal. Join us to learn more about how you can enhance your professional development and contribute to the field.

<u>Presenter(s)</u>: Association for the Assessment of Learning in Higher Education (AALHE) and *Research and Practice in Assessment* (RPA) Journal

# **Tuesday, November 6, 2018**

Break/Check out

Time: 10:10 - 10:30 am

Time: 10:30 - 11:30 am

# **Tuesday, November 6, 2018**

SCHEV/ Jodi Fisler Giorgio's Room

Bringing Assessment Findings to Life through Evidence-Based Storytelling

# This Year's Conference Presenters

**ERIC ACKERMANN,** Radford University

**WANELLE ANDERSON, Norfolk State University** 

**TIMOTHY BALL,** James Madison University

**CANDICE BENJES-SMALL,** College of William & Mary

KATHERINE BIDDLE, Carilion Clinic

KATHY CLARKE, James Madison University

**EMILIE CLUCAS LEADERMAN, Santa Clara University** 

**BRIANA CRAIG, James Madison University** 

HANNAH DAVIS, Virginia Tech

JODI FISLER, State Council of Higher Education for Virginia (SCHEV)

TIM FOWLER, Liberty University

SARA S. GOEK, ACRL Program Manager

**MOLLY HALL, Virginia Tech** 

JOLENE HAMM, Piedmont Virginia Community College

**THOMAS A. HARTKA,** James Madison University

**GRETCHEN HAZARD,** James Madison University

**ANGELA HENDERSON, Virginia State University** 

S. JEANNE HORST, James Madison University

KIERRA N. JACKSON, James Madison University

**SKIP KASTROLL,** Liberty University

**KELSEY KIRLAND, Old Dominion University** 

BRIAN C. LEVENTHAL, James Madison University

**ALISON M. LIETZENMAYER, Old Dominion University** 

**JASON LYONS,** Christopher Newport University

PAUL E. MABREY III, James Madison University

**MADDISON MILES,** James Madison University

**MEGAN MIZE,** Old Dominion University

**BRANDON MOORE,** Liberty University

**BO ODOM,** University of Virginia

**JUSTINA OSA, Virginia State University** 

**DENA A. PASTOR,** James Madison University

**EMILY PLAGMAN, Public Library Association** 

**ANDREA POPE,** James Madison University

**GINA B. POLYCHRONOPOULOS,** Christopher Newport University

MICHAEL RAWLS, Virginia Commonwealth University Libraries

AUDREY RICHARDSON, Georgetown University

KRISTEN SHREWSBURY, James Madison University

LANAH K. STAFFORD, Old Dominion University

**ROBERT TALLEY, Liberty University** 

KATHRYN THOMPSON, James Madison University

**LINDA TOWNSEND,** Longwood University

**BENEDICT UZOCHUKWU, Virginia State University** 

MERIDITH WOLNICK, University of Virginia

**DR. BILL WHEELER,** Liberty University (retired)

**JENNIFER WHICKER,** Radford University

**NICOLE ZAPPARRATA, James Madison University** 

# **Group Dinners at Local Restaurants**

**MONDAY, NOVEMBER 5, 2018** 

Get to know your colleagues by signing up for one of the group dinners at a local restaurants (optional event, not included in registration). Limited seating at each location. Please sign up in advance at the registration table.

Meet in hotel lobby at 5:30 pm, dinner at 6:00 pm. Your host will lead the way!



### **BJ'S BREWHOUSE**

At BJ's Restaurant & Brewhouse, we like to say that we were born in pizza. BJ's started out as a pizza shop in California, and we honor that heritage to this day: our Signature Deep Dish Pizza combines Chicago-style deep dish pizza with the innovation that California-style pizza is known for.



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### MILAN INDIAN CUISINE

If you have never before experienced Indian cuisine you are in for a treat. We offer a richly varied menu of fresh natural ingredients, wholesome sauces and flavorful spices.



### SAKURA JAPANESE STEAKHOUSE

Japanese food is fresh, healthy, and low in fat. The Japanese believe that food should satisfy all the senses. Food is always prepared with great care and beautifully presented. The freshest ingredients are combined in ways that delight the eyes as well as the taste buds.

# RESEARCH & PRACTICE IN ASSESSMENT

OLUME TWELVE | WINTER 2017 www.RPAjournal.com ISSN# 2161-4210







The Virginia Assessment Group would like to thank the

# **Center for Assessment and Research Studies (CARS)**

at James Madison University and the

# **Madison Assessment Group**

for their ongoing support.

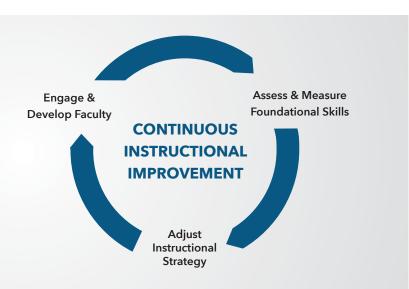


# **Foundational Skills Solutions for Your Campus-Wide Assessment Needs**



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### Research and Additional Resources



A Credo Education White Paper

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Webinar Series Recap

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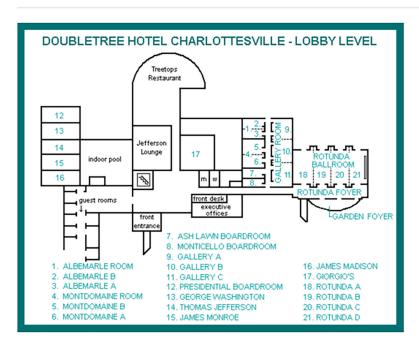


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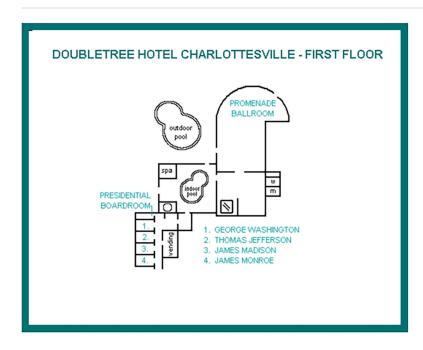
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# **Hotel Map**

### **DoubleTree by Hilton Hotel Charlottesville - LOBBY LEVEL**



### DoubleTree by Hilton Hotel Charlottesville - FIRST FLOOR



# **Notes**



# Join us for the 2019 Conference in Downtown Richmond!

November 13-15, 2019
DELTA HOTELS MARRIOTT RICHMOND DOWNTOWN

FOR CONFERENCE INFORMATION, PLEASE CHECK OUR WEBSITE AT VIRGINIAASSESSMENT.ORG

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